

# Joshua Christian Harlan

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**Objective** To bring to your organization enthusiasm, dedication, responsibility, and good work ethic, combined with a desire to utilize my skills obtained through experience in the following areas:

**Education** 2004-Present University of South Alabama- Mobile, Alabama  
**Communications Film/T.V./Radio Major.** G.P.A. 3.06  
1997-2000 Ben C. Rain High school – Mobile, Alabama **General Studies**

**Film/TV Experience** "Pronto Pawn-Christmas 2009 Commercial" Production Assistant. 2009.  
"Pronto Pawn- James Pawn Commercial" Production Assistant. 2009.

"Pronto Pawn-Pirates Commercial" Production Assistant. 2009.

"Confederate Flagrant" Writer, Cinematographer, CA452 Productions. 2009.

**Work Experience** **Papa Johns Inc.** 09/09-Present. *Delivery Driver.*  
- Adhering to Business Health and Safety Standards  
- Responsible For Clean Up Of Food Preparation Area and Equipment At Close Of Business  
- Communicating With Customers and Providing Excellent Customer Service  
- Communicating With Other Driver's To Ensure Timely Deliveries  
- Food Ingredients Preparation and Storage  
- Responsible For Packing Requested Delivery Orders  
- Responsible For Cash Handling And Correct Payment

**American Eagle Outfitters.** 11/08-09/09. *Stock.*  
- Accepted Shipment  
- Processed Shipment  
- Merchandised the store.

**Hot Topic, Inc.** 6/04-2/08 *Assistant Manager*  
I hired and trained new employees. Lead and motivated associates. Ensured that all associates were giving outstanding customer service. Ensured strong visual merchandising presentations. Met sales and payroll goals.

- Regularly exceeded sales goals.
- My number one priority was to ensure customer's were satisfied with their shopping experience.
- Helped reduce the amount of shrink by 3%.
- Helped come up with creative ways to motivate cashiers to improve their customer service skills.

**Bath & Body Works** 8/06-02/07 *Seasonal Sales Associate*

I provided customer service for our customers. I assisted in the sales of products, stocked merchandise, and worked the cash register.

- I often took additional shifts when others could not work.
- I improved my ability in sales of products we had.
- I regularly helped with floor sets.

**Hollywood Theatres** 2/00-3/05 *Projection*

I ran the Projection booth. I was in charge of eighteen different movies and had to make sure they all started on time and ran without problems. Also maintained maintenance on the projectors.

- I often took additional shifts when others could not work.
- I kept the projectors running perfectly at all times.
- Learned how to manage time, as I was on a schedule.

**Course Work**

- |                                   |                               |
|-----------------------------------|-------------------------------|
| *Communication Theory             | * Broadcast Management        |
| * Communication Media             | * Film And T.V. Genres        |
| * Advanced Video Field Production | * Interpersonal Communication |
| * Advanced T.V. Studio Production | * Broadcast Scriptwriting.    |

**References and Work Samples**

Available Upon Request.